

# Trouble Shooting GUIDE





#### WHY DOES MY ALARM KEEP BEEPING (\*\*)?

ONE BEEP PER MINUTE

Low battery warning

Low battery warning will probably start at night when the batteries are at their coldest. As the battery continues to get weaker the beeping will become more frequent until it is doing it at all times of day. The battery is not replaceable so replace the alarm. If the alarm is less than 10 years old, contact the installer or the manufacturer.

## TWO RAPID BEEPS PER MINUTE Fault signal

If the alarm is less than 10 years old, contact the installer or the manufacturer.

## ONE BEEP **%** EVERY 12 SECS

The test button is jammed on

Try to release by operating several times. If problem persists and the alarm is less than 10 years old, contact the installer or the manufacturer.

## REPEATING SERIES OF THREE BEEPS WITH A 1 SEC PAUSE Full alarm

Check for a possible source of smoke. Smouldering fires can be difficult to see at the start, check for the smell of fire and check all rooms. If nothing obvious check for what was going on in the house.

#### Typical causes of a nuisance alarm:

- 1. Steam and moisture from shower and cooking.
- Deep fat frying with lots of hot vapour this is not necessarily smoke. Hot fat tends to give off a vapour that is not from burning oil; just oil vapour. Be cautious with this, it could be from overheating oil with an imminent flash-over to fire.
- 3. Use of hair-sprays, spray deodorants and polishes. Frequent use of talcum powder that can contaminate the sensing chamber.

### REPEATED NUISANCE FULL ALARMS

Repeated and intermittent **Nuisance alarms** with no apparent reason. Check around all smoke and heat alarms in the building to see which one has a repeating and flashing red LED – this one will be the one that has been set off.

These often occur due to contamination by household dust etc from building and decorating work or deep cleaning. Dust will make the chamber more sensitive to sudden humidity, pressure and temperature changes.

Try vacuuming the alarm with a soft brush and wipe with a damp cloth (not very wet). If the problem persists change the alarm or contact the manufacture or installer.

WHY IS THERE A FLASHING RED \*\*
LIGHT ON MY ALARM?

Is it a single flash every minute without sound? If so this is normal.

Is it a single flash every 8 secs (Midi's) 12 secs (FHB10)? If so it is in 'silence' mode.

Is it a constant flashing light with a full alarm sound? If so, check for a possible source

**Is it a constant flashing light with a full alarm sound?** If so, check for a possible source of smoke. Smouldering fires can be difficult to see at the start - check for the smell of fire and check all rooms. If nothing obvious check for what was going on in the house.

# WHY IS THERE A CONSTANT RED \* LIGHT ON MY ALARM?

This is a fault. If the alarm is less than 10 years old, contact the installer or the manufacturer for an immediate replacement.

# MY ALARM WILL NOT PAIR OR CONNECT TO OTHER ALARMS

Re-pair (learn) to all radio linked devices. If all attempts fail – contact Fireblitz

# Does it work when tested? YES Is the sounder working when tested? VES Contact the installer or manufacturer Contact the manufacturer for advice

**ALWAYS** read the **ENTIRE** user manual and keep it in a safe place! **ALWAYS** install your alarms in accordance with user manual. **ALWAYS** make sure you understand the lights and sounds.