

## Securefast Trouble Shooting Guide

### SED900/LEC Outside Access Device



***When setting up the OAD the key in the cylinder cannot be fully rotated.***

- The follower for the spindle must be square so that the cam of the cylinder throw can lift the slider in the mechanism.

***Before fitting, when the OAD is lock / unlocked the spindle still rotates.***

- When the OAD unit is fitted to the door the inside hardware will prevent the spindle rotating when the unit is locked. This can be demonstrated when off the door by holding the spindle in position.

***When the cylinder key is rotated the OAD cannot be locked.***

- Check that the domed head screw has been fitted in the back of the main body in one of the slotted areas.
- Ensure that the domed head screw is fitted in the correct side.

***When the lever is operated, the bolt or latch on the inside hardware is not fully withdrawing.***

- Check that the follower of the inside hardware was in correct position before installation. The follower should be positioned so that there is no idle movement when the OAD knob is rotated.

#### ***Other associated problems***

Split Doors – due to damage or joints moving or timber splitting.

Loose fixings – due to oversized holes or rotten timber.

Misaligned doors – due to worn hinges or poor fitting with doors jamming on the frame or threshold.

Stripped fixings – due to power tools used to secure fixings, heads damaged therefore fixing not fully secured / broken screws.

Door not closing – Slave unit fitted too close to the door frame, causing interference with the door closing.